



GENERAL INFORMATION

Reception

If you require any assistance please ring the bell at Reception. Even if nobody is in the office we will register that the door bell has been pressed. In an emergency press the doorbell on reception.

Super Pitches

All of the pitches around the perimeter of the site have 16A electric, water (standard screw thread fitting) and a grey waste grid at the rear of the hardstanding area. We haven't installed TV cables.

WiFi Free

WiFi is available in the vicinity of the Toilet/Shower block and not over the whole of the site, although it may sometimes be possible to receive it on your pitch. It is EE = Brightbox – 2w7b22 and the code is **crab-add-chill**.

Emergency Services

In the event of an emergency the telephone in the toilet/shower block entrance has a button that will dial the emergency services.

Laundry

The washing machine has various cycles including a fast 30 minute wash. When a cycle is selected the time in minutes will appear in red numbers.

Please insert enough coins £1 and 20p coins for the cycle to complete. If the cycle doesn't complete the rinse cycle will be cut short and the clothes will be very wet. As soon as the coins are entered into the coin meter the clock will start ticking. The cost is £1 for 30 minutes for the washing machine and for the dryer.

Dogs

The Manifold Inn and The Devonshire Arms are both dog-friendly. Dogs are very welcome and we mow a strip of land all around the



perimeter of the field to the left as you enter the site from the lane for dog-walking.

There are a couple of walkways onto this field and many other mown pathways and a dog-poo bin on the walkway closest to the caravan site (near the toilet/shower block).

If there aren't any other dogs walking and there aren't any children playing, please feel free to let your dog off the lead in this field. It is important that dog-poo is picked up from the pathways and if it is deposited in the long meadow grass (mown for horse feed later).

Dog-poo can be disposed of in either of the two bins provided. The other bin is located on the fencing surrounding the recycling and chemical waste area. It is also important that dogs are always kept on leads on-site in order to avoid dog-poo being deposited unknowingly around the site and potential conflicts with other dogs.

We have had an incident where a couple of dogs were allowed to bark almost all of the time and we received a lot of complaints. That places us in a very difficult position. Whilst we welcome dogs we also respect the wishes of all our Caravanners and Campers and ask that, as dog-owners you are sensitive to this potential problem.

Toilets & Showers

We have separate ladies and gents showers and toilets, and a disabled wet room and toilet. There are no extra charges for these facilities. The disabled room is accessed with a radar key.

These are available to with a refundable deposit of £5. There are no push button taps! All we ask is that you use the hard floor squeegee to clear away excess water (all showers have one) and leave the showers nice and clean for the next user.

Baby Changing

The disabled wet room and toilet is also available for parents with young children and baby changing facilities/baby bath are available



here. The disabled room is accessed with a radar key. These are available to with a refundable deposit of £5.

Arrival and Departure

When we are not busy we are flexible with arrival and departure times. Our aim is always to work with you. At peak times it is essential that pitches are vacated by 11.00am and arrival times are not before 12.00pm.

This avoids the awkwardness of new arrivals waiting for pitches to vacate. It is sometimes possible to stay all day and leave at the end of the day. When this is possible we make a late-stay charge of £5.

Barbecues

These are allowed as long as there is no damage to the grass. Help yourselves to bricks provided in the recycling area. In the interests of your own safety do not ever introduce a fire or barbecue into a confined space such as a tent or awning as the oxygen supply is limited and carbon monoxide poisoning can result.

Children & Ball games

Please avoid using the open grassy areas on the caravan site for ball games or similar. We maintain a large area of grass for recreation on the field to the left as you enter the site from the lane. This is a great place for children as they can kick a ball around without constraint.

Commitment to the Environment

We are very committed to respecting the environment. We already use sustainable fuel for all of our hot water and heating. A large proportion of our electricity is now supplied by solar panels. We have hedge and field management programs in place to encourage more biodiversity and indigenous wild flowers.

We have a recycling area where cardboard, paper, aluminium cans and different coloured glasses can be separated. We ask you to recycle as much as possible.



Please note that we don't ask you to separate food waste and other items as food waste is separated and composted by our refuse contractors. Other items in the general waste are also separated and nothing at all goes to landfill. For more information please see our Environmental Policy on our website.

Accessibility

We actively encourage campers and caravanners with accessible needs to visit us and will do our best to support those needs. We offer assistance in setting up caravans/motorhomes and tents. We have an Access Statement (see our website) that details the facilities we have to support access needs.

Public Transport

We promote the use of public transport. Please view the Access Statement on our website for details of getting here by public transport.

Peace & Tranquility

Our ethos is one of peace and tranquility, which attracts many of our clients are attracted to Upper Hurst Farm. Holidays are also about having fun so we need to strike a balance between having fun and getting to sleep! We ask you to keep the noise levels down generally and the site is quiet after 10pm. Our wardens will walk around the site and ask people to keep the noise down, if needed.

Shopping

There are two shops in Hartington (2 miles) that are well stocked with general supplies, food and alcohol. There is Aldi and Morrison's in both Leek and Buxton (10 miles). There is a Waitrose, Aldi and Morrison's in Buxton. Sainsbury's is in Ashbourne (10 miles) and Matlock (12 miles). There are Co-op stores in Bakewell (10 miles) and Leek. There is also a Tesco in Leek and a large Tesco in Chesterfield (18 miles).



What's On & Markets

There is a very large Market held in Chesterfield (18 miles) on Mondays, Fridays and Saturdays and a flea market on Thursdays.

Bakewell holds a very good Market on every Monday. Bank Holiday Mondays are particularly good. Farmer's Markets are held in Buxton on the first Thursday of every month and every Saturday in Bakewell. There is a small outdoor and indoor

Market in Leek every Wednesday (and the parking is very cheap). There is a very good Car Boot in Bakewell every Sunday morning.

Places to Eat & Take-aways

There is a fish and chip van in Hartington every Friday evening from 4.30pm for about 3 hours. There is an excellent cafe at Hulme End called The Tea Junction (1 mile), which is at the start of the Manifold Cycle Trail. The Tea Junction is run by Rebecca and she holds jazz music on every last Saturday afternoon of the month from 1pm.

The Manifold Inn at Hulme End (walking distance) served good food, is family and dog friendly and with outdoor tables that catch the evening sun.

In Hartington, The Beresford Tea Rooms (within the Post Office) serve cooked breakfasts, filled Derbyshire oatcakes (a must), cakes, tea and scones at reasonable prices. The local village store serves fresh coffee (take-away only). The Charles Cotton Hotel in Hartington serve excellent food and often have live music most weekends.

The Devonshire Arms, a cosy pub and formerly a coaching inn, serves amazing food-all home cooked; a particular favourite of ours. The landlord, David a true gentleman, certainly knows how to run a pub. Booking is essential.

The Staffordshire Knot in Sheen, (2 miles) run by Jacky is a little treasure. Very quaint and cosy; food worthy of acclaim by Master Chef. May not be open during the week but surely will be at weekends.



The Royal Oak at Hurdlow (3 miles) has an extensive menu and the prices are reasonable. This is highly recommended.

The Royal Oak at Wetton (3 miles) is a charming and quirky local village pub that offers locally brewed real ales and continually changing guest ales. Ian, the landlord offers a wide range of freshly prepared, home-cooked meals from mixed grills and rustic casseroles to light bites using locally sourced produce. They also sell take-away real ales.

The Packhorse Inn at Crowdecote (3 miles) is a very charming local village country pub which is frequented by many locals. This is another of my firm favourites. And there's more, Biggin Hall Hotel, The Waterloo at Biggin and The GreyHound at Warslow.

TV reception

The TV reception here is good. For satellites point the receiver towards SSE (towards the 2 large hills at the bottom end of the site). TV masts are at Manchester (N), Birmingham (S) and Nottingham (E). Manchester is the closest.

Useful Telephone Numbers

Hartington Surgery	(01298) 84315
Hartington village Stores	(01298) 84222
Charles Cotton Hotel	(01298) 84229
Devonshire Arms	(01298) 84232
Hartdale Motors	(01298) 84332
Manifold Inn	(01298) 84537
The Packhorse Inn (Crowdecote)	(01298) 83618
The Royal Oak (Hurdlow)	(01298) 83288
The Royal Oak (Wetton)	(01335) 310287



Walks

There is a website where you can download 9 walks around the Hartington area and many more in Derbyshire.

<http://www.derbyshirewalking.co.uk/walks/hartington1.php>

We wish you a very enjoyable stay at Upper Hurst Farm

Sue, Sarah & Simon